Afiq Ilyasa Akmal

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EDUCATION

Bachelor of Computer Science, Universitas Indonesia

Jul 2021 – Jan 2026

- Majoring in Information Systems
- Relevant Coursework: Enterprise Application Programming, Data Structures and Algorithms, Database, Product Management, IT Project Management, Machine Learning
- Teaching assistant for Programming Foundations with Java and Operating System course.

WORK EXPERIENCE

Project Management Intern, <u>DANA Indonesia</u>

Dec 2025 - Present

Working on a Growth and Marketing tribe.

This is subject to change.

Technical Project Management Intern, Kick Avenue

Aug 2025 - Dec 2025

Working on Kick Avenue's marketplace (https://kickavenue.com)

- Developed two chatbot initiatives to improve both internal productivity and customer experience, significantly improving onboarding efficiency and information accessibility and enhancing customer engagement and reducing manual support effort.
- Created and tracked 50+ feature tickets from the legacy to the new marketplace platform, ensuring smooth transition and requirement alignment.
- Developed and executed automation tests using Playwright and conducted API testing to ensure functional quality, reducing manual regression testing time and improving release reliability.
- Partnered with product and marketing teams to translate operational pain points into actionable product improvements, improving process visibility and execution speed.

Product Management Intern, Ultra Voucher

Mar 2025 – Jun 2025

Working on Ultra Loyalty product (https://ultraloyalty.id/)

- Analyzed sales and usage data from the Ultra Loyalty platform to identify insights for feature enhancement.
- Created and developed 10+ presentation decks and visualized insights for client presentations, leveraging Google Spreadsheets / Microsoft Excel for data visualization and Google Slides / Microsoft PowerPoint for reporting decks.
- Authored 3 user guidelines for Ultra Loyalty's enterprise clients (including MRT, Sour Sally, Ichigosan) to improve product adoption and usability.
- Developed a Business Requirement Document (BRD) for an automated reporting feature, enabling report delivery to client channels (WhatsApp and Email).

Product Management Intern, Waresix

Sep 2024 – Mar 2025

Working on AI and Smart Planning product (https://www.mobitech.id/)

- Managed collaboration with designers, engineers, and business stakeholders to ensure smooth communication and alignment across departments.
- Proposed and implemented a structured sprint ceremonies schedule, resulting in ~60% reduction of post-production bugs and improving overall product quality.
- Led and organized sprint ceremonies, including sprint grooming, sprint planning, and design grooming.
- Created and developed complete Product Requirement Documentation (PRD) for the "Bin Packing" optimization feature, enabling efficient load distribution in the Smart Planning product.
- Created +80 well-documented user stories in **Jira** and tested each feature for quality and functionality before launch.

SKILLS

Programming Languages: Python, Java, JavaScript, SQL (PostgreSQL), CSS, HTML

Tools: Jira, Confluence, Postman, Figma, Google Spreadsheets, Google Slides, Google Looker Studio

LEADERSHIP AND ORGANIZATIONAL EXPERIENCE

Head at Department of Research and Strategic Action, BEM Fasilkom UI Mar 2023 – Jan 2024

Responsible for managing the Research and Strategic Action Department, led 8 members of the department.

Vice Person In Charge for Operational Division, PMB Fasilkom UI 2023 — Jul 2023 — Dec 2023

 Responsible for equipment and logistics for PMB Fasilkom UI activities which were attended by ~400 new students

Last updated: 2 January 2026